



AVOX Systems

Service
Factory Service Department

Quality Service For AVOX Systems Products



- 24/7 AOG service
- FAA, JAA, DOT,
ISO 9001 approved

- Extensive exchange pool inventory
- Factory-trained technicians
- Close proximity to Buffalo/Niagara
International Airport

AVOX Systems Factory Service Department #LX1R312K

The leading manufacturer of emergency oxygen equipment is also your best source for quality service. Our factory-trained technicians are ready to service all your AVOX Systems products. This eliminates any concerns regarding unapproved parts, use of improper manuals, and lack of expertise. Spares, loaners, and exchange equipment are readily available. We are a customer-driven service facility with a specific goal: minimize aircraft downtime while providing quality service at a competitive cost.

Contact Information

Address:

225 Erie St., Lancaster, NY 14086 USA

Normal Business Hours:

Monday - Friday 8:00 am - 4:30 pm EST

Target Turnaround Time:

Normal: 15 Working days*
AOG/Critical: 24 Hours**

* Time from receipt of order to time of shipment, less time awaiting customer approval.

** Expediting orders in less than 15 days may result in an expedite fee. AOG declaration must be accompanied by tail number, and any other pertinent information.

Phone Numbers:

Service Dept./Maryann Tober	
Customer Service	716 686-1666
Service Dept./Teresa Maduri	
Customer Service	716 686-1556
Main Number/Operator	716 683-5100
Fax	716 686-1751
After Business Hours	716 683-5100
Toll Free Number	866 278-3237

Warranty Period for Repaired Equipment:

12 months on overhauled and repaired products as they relate to the parts and labor portion of the overhaul or repair.

Any "No Fault Found" conditions on return for warranty considerations will be subject to an NFF fee.

View AVOX Systems products on our Web site:

www.avoxsys.com

AVOX Systems Inc.

225 Erie Street
Lancaster, NY 14086

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